

# Concierge Connection

"Helping Professionals Get Back to Business"



## HOW TO USE THE CONCIERGE SERVICE

### ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

**All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.**

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

### PLACE ORDERS:

[texasconciiergeconnection.com](http://texasconciiergeconnection.com)

### CONCIERGE REQUESTS:

[services@conciiergeconnection.org](mailto:services@conciiergeconnection.org)

### QUESTIONS:

972-770-4045, ext. 1

### WE DO NOT ACCEPT PERSONAL CHECKS.

We do accept ALL major credit cards, debit cards and company checks.

Candace Rozell, *President & CEO*  
[candace@conciiergeconnection.org](mailto:candace@conciiergeconnection.org)  
(Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)

## Daylight Saving Time

Don't forget to set your clocks back one hour on November 4 for Daylight Saving Time.

## Make A Note

The concierge office will close at 2pm on Wednesday, November 21 and remain closed the rest of the week in observance of the Thanksgiving holiday. All orders for that week need to be placed no later than 2pm on Monday, the 19th in order to make delivery for the next day on Tuesday morning (no later than noon). Please pick up your order that same day by 4pm and verify it right away. Let us know asap should there be a discrepancy with your order. We will correct those orders (if any) no later than noon on Wednesday, the 21st. Have a safe and happy holiday!

## Sundance Square

### Christmas Tree Lighting

**Saturday, November 17 at 6:30pm**

It's everyone's favorite time of the year – the annual Sundance Square Christmas Tree Lighting Ceremony! Head down to the Sundance Square Plaza and celebrate the start of the holiday season. Excitement fills the air with the arrival of a beautiful towering blue spruce Christmas tree that will stand over 56 feet tall. Local dignitaries, representatives from Sundance Square, and Green Mountain Energy Company will be on site at 9am for the official standing of the tree in Sundance Square Plaza. The countdown begins at 6:30pm - don't miss it! For more information, visit [www.sundancesquare.com](http://www.sundancesquare.com).

## Funky Finds Holiday

### Shopping Experience

**November 17, 10am-5pm & November 18, 11am-4pm at Will Rogers Memorial Center (3401 W Lancaster Ave, Fort Worth 76107)**

The 9th Annual Funky Finds Holiday Shopping Experience is the perfect opportunity to shop local with the area's top makers. This FREE indoor family and pet-friendly event will be held in the Cattle 2 Building at Will

Rogers Memorial Center. Shop handmade and support your local economy with over 100 artists, crafters, designers, authors and gourmet food makers for DFW Toys for Tots. HSNT will be facilitating on-site pet adoptions all weekend and Santa will be in attendance taking photos with humans AND pets! For more information, visit [www.funkyfinds.com](http://www.funkyfinds.com) or call 903-601-3289.

## The Trains at NorthPark

In 2018, The Trains at NorthPark will celebrate its 31st Anniversary and its 20th year at NorthPark Center. The most elaborate toy trains exhibit in Texas, *The Trains at NorthPark* includes trains rolling across 1,600 feet of track on a journey across America. Cityscapes include downtown Dallas, with the beautiful Margaret Hunt Hill Bridge, the State Fair of Texas and Cotton Bowl, the Perot Museum, and SMU; New York City's Times Square and Grand Central Terminal; Washington, D.C. with The White House; New England's fall foliage; the Grand Canyon, Route 66, San Francisco's Golden Gate Bridge and various other highlights. The exhibit encompasses more than 4,000 square feet of train themed environments, with all the trimmings of the holiday train travel experience—steam engine and coach cars, a ticket booth and a train station as well as interactive features. More than 80,000 people visit *The Trains at NorthPark* each season as part of their holiday tradition. Since 1987, *The Trains at NorthPark*, presented by Bank of Texas, has raised money for the children and families served by the Ronald McDonald House of Dallas. Currently this annual fundraiser provides the funds for almost one-third of the annual operating budget.

**Dates:** November 17, 2018- January 6, 2019

**Location:** NorthPark Center (8687 N. Central Expwy, Dallas, TX 75225)

**Hours of Operation:** Mon-Sat (10am-9pm), Sun (12pm-6pm)

### Cost of the Exhibit:

- Tickets available at the door or online starting early November at [www.thetrainsatnorthpark.com](http://www.thetrainsatnorthpark.com)
  - \$7/AD, \$4/CH (ages 2-12) & SR (age 65+)
  - Children under 2 admitted free
- Discount tickets are available at Tom Thumb (\$1 off admission).*

## Six Flags Over Texas' Holiday in the Park Makes its Magical Return!



Holiday in the Park is back for select days beginning November 16 at Six Flags Over Texas! It's the most magical time of the year, filled with enchanting experiences that will help create those special family fun outings again and again. The breathtaking winter wonderland features a variety of delightful and interactive activities to help capture the holiday spirit. From festive shows to an extravagantly decorated Christmas tree, holiday fun is around every corner. The whole family can relish in the joy of this wonderful season with a ride on a hill made of snow and enjoy holiday festive treats. This one-of-a-kind experience is sure to provide you and your family with long-lasting memories you will cherish for years to come! For more information, visit [www.sixflags.com/overtexas](http://www.sixflags.com/overtexas). **Contact your concierge for a link, user name and password to purchase discounted tickets.**

## GoPass Tap Gives Cash Customers Convenience

DART's GoPass® Tap is a new reloadable transit card that improves the way you pay and ride. The card works on all DART buses and trains. You simply tap to board and the system deducts the correct fare.



You can purchase or add value to your GoPass® Tap card account with cash at hundreds of retail locations, online at [GoPass.org](http://GoPass.org) or by calling 214-979-1111. There is no activation fee or purchase fee for the card. However, there is an initial \$6 minimum load for the card.

With GoPass® Tap, you can participate in fare capping, which means you will never spend more than the total cost of a Day Pass (Local or Reduced) in a single day, or the total cost of a Monthly Pass (Local or Reduced) in a calendar month.

To take advantage of fare capping, you must register your card online at [GoPass.org](http://GoPass.org). Registration also allows you to recover your account balance if the card is lost or stolen.

Visit [GoPass.org](http://GoPass.org) or call DART Customer Service at 214-979-1111 to learn more.

Texas Ballet Theater Presents

## The Nutcracker

November 23-December 2 at Winspear Opera House & December 7-24 at Bass Performance Hall

It's a holiday tradition like no other. A magical Christmas Eve comes to life in the ballet that has delighted generations with its charming story and exquisite dancing. Join Clara and her Nutcracker Prince as they battle an army of mice led by the evil Rat King, and travel through a winter wonderland to the Sugar Plum Fairy's Kingdom of Sweets. Step into the beloved Christmas dream, and add a little extra magic to your family's holiday memories. For more information, visit [www.texasballettheater.org](http://www.texasballettheater.org). **Contact your concierge for discounted tickets.**



## Performing Arts

### Fort Worth Presents:

**Rodgers + Hammerstein's Cinderella:** November 15-18, Bass Performance Hall



Rodgers + Hammerstein's *Cinderella* is the Tony Award®-winning Broadway musical from the creators of *The Sound of Music* and *South Pacific* that's delighting audiences with its contemporary take on the classic tale. This lush production features an incredible orchestra, jaw-dropping transformations and all the moments you love—the pumpkin, the glass slipper, the masked ball and more—plus some surprising new twists! Be transported back to your childhood as you rediscover some of Rodgers + Hammerstein's most beloved songs, including "In My Own Little Corner," "Impossible/It's Possible" and "Ten Minutes Ago," in this hilarious and romantic Broadway experience for anyone who's ever had a wish, a dream... or a really great pair of shoes.

**Bruce Robison & Kelly Willis Holiday Shindig:** November 29, 7:30pm, McDavid Studio (301 E 5th St, Fort Worth 76102)



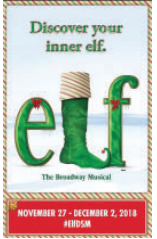
Bruce Robison and Kelly Willis return to McDavid Studio to celebrate the holidays, like only they can. The Texas twosome will perform sawdusty favorites from their recent duet records, *Our Year* and *Cheater's Game*, songs from their own extensive solo catalogs and, of course, holiday favorites, old and new. Spend the holidays with Texas' finest country couple.

Visit [www.basshall.com](http://www.basshall.com) for more information. **Contact your concierge to purchase tickets and save on service fees.**

## Dallas Summer Musicals presents Elf

November 27-December 2, The Music Hall at Fair Park

*ELF The Musical* is the hilarious tale of Buddy, a young orphan child who mistakenly crawls into Santa's bag of gifts and is transported back to the North Pole. Unaware that he is actually human, Buddy's enormous size and poor toy-making abilities cause him to face the truth. With Santa's permission, Buddy embarks on a journey to New York City to find his birth father, discover his true identity, and help New York remember the true meaning of Christmas. This modern day Christmas classic is sure to make everyone embrace their inner ELF. For more information, visit [www.dallassummermusicals.org](http://www.dallassummermusicals.org). **Contact your concierge to purchase tickets. Tickets are not discounted but service fees are waived.**



## Fort Worth Zoo Parents' Night Out

November 17, January 12, February 9 & April 27, 5pm-10pm

Parents' Night Out is back! Once a month, you can enjoy a kid-free night out on the town while your children enjoy a night at the Zoo with pizza, a movie, crafts and a night hike through the park! Each night is themed with a movie and related craft. Each wild night at the Zoo is from 5 to 10pm and for children in kindergarten through fifth grade. Space is limited, so register early! Tickets are \$30 per child and Zoo members receive a 10 percent discount.

### Upcoming Dates and Themes:

Nov. 17 - Finding Nemo  
Jan. 12 - Rio  
Feb. 9 - Happy Feet  
April 27 - The Lion King

Space is limited – sign up today! To register and for more information, visit [www.fortworthzoo.org](http://www.fortworthzoo.org). **To purchase discounted general admission tickets to the zoo, contact your concierge.**

## FREE UBER RIDE

Hey friends, I've been using Uber recently and I thought you might enjoy it too! Sign up using this special link and get up to \$15 off of your first ride!

<https://www.uber.com/invite/candacer60>



## Dallas Stars

Receive Dallas Stars tickets at a discount to select home games. **Contact your concierge for a special link and promo code to order up to 8 tickets per game.**

If you need more than 8 tickets or have other ticket needs, please contact Ashley Castillo at 214-387-5635 or [acastillo@dallasstars.com](mailto:acastillo@dallasstars.com). For more information, visit [www.dallasstars.com](http://www.dallasstars.com).

**NOVEMBER**  
 8 - SJS Sharks at 7:30pm  
 10 - NSH Predators at 7pm  
 12 - CBJ Blue Jackets at 7:30pm  
 16 - BOS Bruins at 7pm  
 23 - OTT Senators at 7pm



## Dallas Mavericks

Receive Dallas Mavericks tickets at a discount to select home games. **Contact your concierge for a special link and promo code to order up to 10 tickets**

**per game.** If you need more than 10 tickets or have other ticket needs, please contact Marc Mundy at 214-658-7109 or [marc.mundy@dallasmavs.com](mailto:marc.mundy@dallasmavs.com). For more information, visit [www.mavs.com](http://www.mavs.com).

**NOVEMBER**  
 2 - NYK Knicks at 7:30pm  
 6 - WAS Wizards at 7:30pm  
 10 - OKC Thunder at 8pm  
 14 - UTA Jazz at 7:30pm  
 17 - GSW Warriors at 7:30pm  
 21 - BKN Nets at 7:30pm  
 24 - BOS Celtics at 7:30pm

## ICE! and Lone Star Christmas

**November 9-January 1, 2019**

This signature holiday attraction is back at the Gaylord Texan with a new theme in 2018. Experience your favorite scenes from *Rudolph the Red-Nosed Reindeer* brought to life in a walk-through winter wonderland. You'll pile on a heavy parka (provided, but bring a pair of gloves) and stroll through a maze of themed ice sculptures throughout a 14,000-square-foot exhibit hall kept at a numbing 9 degrees. ICE! also boasts one-and-a-half million twinkling lights, 12,000 ornaments, a 52-foot-tall rotating Christmas tree, and a life-sized gingerbread house. This indoor winter wonderland also features:



- Two million pounds of colorful ice sculptures hand-carved by 40 artisans from Harbin, China.
- Five two-story tall ice slides
- A depiction of the classic story *Rudolph the Red-Nosed Reindeer*
- A majestic Nativity scene in stunning, crystal clear ice

Tickets are ON SALE NOW and our discount rates are \$18/Sun-Thurs & \$24/ Fri-Sat. The ticketing fee of \$1.50 per ticket will still apply. Contact your concierge for a specific web link and special promotional discount code to order and print your tickets. This web link and promo code is not available to the general public and The Gaylord prohibits the use of it on company sites or the internet. For more information, visit [www.gaylordtexan.com](http://www.gaylordtexan.com).

## Cryo1one

Do you want to speed up recovery from working out, injuries, work or the stress of life? Then try cryotherapy at Cryo1one. Customers report immediate reduction of inflammation and joint pain, reduced muscle soreness and improved mobility. A dry, three-minute, refreshing session provides newly oxygenated blood throughout your body which has been reported to help arthritis, improved sleep and skin conditions. Immediately after a session, customers receive an endorphin rush, which some people report a boost of energy, while others experience a stress-relief feeling boosting their mood. Get a discounted **first time session for only \$20** at either location, conveniently located at Cedar Springs and Oak Lawn or Preston and Royal. Open seven days a week, walk-ins are welcome or you can make an appointment. Visit [www.cryo1one.com](http://www.cryo1one.com) or call 214-447-9727 for more details.

**Why Cryo?**

- Reduces Inflammation
- Alleviates Insomnia
- Improves Skin Conditions
- Speeds up Recovery
- Helps Arthritic Conditions
- Burns Calories
- ...and more!

**\$20 Intro Session**

**Cryo1one**  
 6025 Royal Lane Ste. 219  
 Dallas, TX 75230  
 214.447.9727  
[dallas@cryo1one.com](mailto:dallas@cryo1one.com)  
[cryo1one.com](http://cryo1one.com)

**Cryo1one**  
 3818 Cedar Springs Road Ste. 104  
 Dallas, TX 75219  
 214.447.9727  
[dallas@cryo1one.com](mailto:dallas@cryo1one.com)  
[cryo1one.com](http://cryo1one.com)

AT&T Performing Arts Center Presents

## A Christmas Story, The Musical

**December 12-16, Winspear Opera House**  
Set in 1940s



Indiana, a young and bespectacled Ralphie Parker schemes his way toward the holiday gift of his dreams, an official Red Ryder® Carbine-Action 200-Shot Range Model Air Rifle. An infamous leg lamp, outrageous pink bunny pajamas, a maniacal department store Santa, and a triple-dog-dare to lick a freezing flagpole are just a few of the distractions that stand between Ralphie and his Christmas wish. For more information, visit [www.attpac.org](http://www.attpac.org). **Contact your concierge for discounted tickets and waived service fees.**

## Dallas Symphony Orchestra Presents:

**Tchaikovsky's The Nutcracker and Sleeping Beauty: November 23-26, Morton H. Meyerson Symphony Center**



Two of Tchaikovsky's grandest ballet scores kick off the holiday season.

Plus, pianist Andrew von Oeyen performs Grieg's much-loved concerto.

**A John Williams Christmas: November 30-December 2, Morton H. Meyerson Symphony Center**



John Williams and friends fill your holiday with selections from the *Harry Potter*

and *Home Alone* movies, plus Christmas favorites and many more surprises for a magical start to the holidays.

For more information, visit [www.mydso.com](http://www.mydso.com). **Contact your concierge for discounted tickets and waived service fees.**

## Discount Ticket Listing

We offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto [www.texasconciiergeconnection.com](http://www.texasconciiergeconnection.com) and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.

# SeaWorld's Christmas Celebration

November 17-January 6

SeaWorld San Antonio is decking out the halls for its annual Christmas Celebration, an extraordinary holiday event.



This wintry, watery wonderland features Christmas shows, holiday lights, festive foods, Santa Claus and more! The park is covered with 9 million lights, the largest Christmas light display in Texas, and guests can meet Rudolph the Red-Nosed Reindeer and friends. 'Tis the season to create family memories, only found at SeaWorld's Christmas Celebration.

## Rudolph The Red-Nosed Reindeer

Meet Rudolph the Red-Nosed Reindeer and friends at SeaWorld's Christmas Celebration. Rudolph leads the way to Christmas joy and holiday fun with all-new ways of making spirits bright. Share classic Rudolph traditions with the whole family while creating your own through exciting holiday events and activities.

## Dinner with Santa

Join Santa and Mrs. Claus for a special evening as they invite you into their home to share a meal and a special story. Go home for the holidays and create a new memory with your family. Enjoy a festive meal featuring Carved Turkey, Roast Beef, or Sweet Roasted Ham. With each reservation, you'll also be able to take pictures with Santa. This is the perfect Christmas card picture opportunity for you and your family.

## Countdown to Christmas

From Clyde & Seamore's Countdown to Christmas to Shamu Christmas: Miracles, SeaWorld has a show that is sure to get you in the holiday spirit.

## Sounds of the Season

**Merry Mariachis:** A Christmas Celebration guest favorite returns! A dash of Santa, a hint of Christmas and a whole lot of mariachi, The Merry Mariachis fill the Main Entrance plaza with the sounds of the season.

**Ho Ho Hoedown:** Happening once a day, this country themed gathering will parade Santa into the park and to the final destination at his workshop. You won't want to miss this grand welcoming of Santa and his team of helpers!

**Nativity Singers:** This angelic choir will tell the story of the birth of Christ through song. Located inside the Joy to the World area of the park, this is a mesmerizing sight that the entire family will enjoy.

## Dates & Times:

Nov. 17-25 & Dec. 21-Jan. 6 from 1pm to 9pm;  
Nov. 30-Dec. 16 (weekends only).

**Contact your concierge for discounted tickets.** Choose from a single day ticket at \$60 or a SeaWorld 2-day ticket at only \$65 (which includes 2 visits to the park but the second visit must be redeemed within 3 days of your first visit). All prices include tax. Tickets will have an expiration date of 1 year from original date of purchase. For more information, visit [www.seaworld.com](http://www.seaworld.com).

# Deep Ellum Distillery

2880 Clover St., Dallas, TX, 75226

## Hours of Operation:

Fri-Sat: 3pm-midnight  
Sun: 3pm-10pm

Deep  
Ellum  
VODKA

Deep Ellum Distillery features their award winning vodka, 16 seasonal infusions and craft cocktails right in the heart of Dallas. Live music, 130-inch projector screens, tasting room, and Cowboys watch parties during every game.

**Show this newsletter to receive one free drink!** Offer valid through 12-31-2018.



# Perot Museum's 2018-2019

## Season Lineup

*An Exploration of Timeless Innovation from the Discoveries of New Prehistoric Species to the Creative Engineering of the Future*

Two traveling exhibitions – *Ultimate Dinosaurs* and *The Art of the Brick* – headline the season, alongside fan favorites such as Social Science nights, sleepovers, National Geographic Live speakers, Discovery Camps and a whole month dedicated to makers, innovators and creators.

The popular exhibition *Ultimate Dinosaurs* continues through Jan. 6, 2019, bringing to life 17 incredible dinosaurs from the southern hemisphere including the Giganotosaurus (South America's "king of the jungle" predator), Argentinosaurus (the world's heaviest dinosaur) and other species unfamiliar to many North Americans.

Receiving rave reviews from its other national tour stops, *The Art of the Brick* (Feb. 23-Aug. 18, 2019) features LEGO bricks of every size used to construct stunning works of art and structural marvels (such as the Mona Lisa, the statues of David, Venus de Milo and Augustus of Prima Porta, a T. rex, Hokusai's The Great Wave off Kanagawa and more).



**HOURS:** General hours of operation for the Perot Museum are 10am-5pm Monday through Saturday and 11am-5pm Sunday. **IMPORTANT:** The Museum will close early Nov. 9 (1pm) and all day Nov. 10 for the Night at

the Museum fundraising gala. The Museum also will close Nov. 22 (Thanksgiving) and Dec. 25 (Christmas). Member-only hours! From 9-10am every Saturday and 10-11am every Sunday, members can enjoy exclusive access to the Perot Museum, plus member-only access to the Moody Family Children's Museum on Mondays from 10am-noon.

**TICKETS:** Contact your concierge for discounted general admission tickets. Museum general admission is free for members. Children under 2 are always free. For groups of 10 or more, call for special rates at 214-428-5555 ext. 8.

The Perot Museum is located at 2201 N. Field Street in Dallas, Texas. For ticket information, parking maps and other details visit [www.perotmuseum.org](http://www.perotmuseum.org) or call 214-428-5555. The Perot Museum is DARTable with easy access on the DART bus and rail system. For route information, visit [www.perotmuseum.org/directions](http://www.perotmuseum.org/directions).

